



# Power Services Customer Training

## SITE-SPECIFIC COURSES

*Knowledge is Power*

More than ever, your power plant personnel need extensive skills and knowledge to keep your plant operating efficiently and reliably. GE's comprehensive training solutions make use of the latest tools and technologies, and many courses deliver hands-on learning experiences for long-term skills retention.

### High-value training that fits your site's specific needs

Available for select equipment across your plant, GE's Power Services Customer Training Site-Specific courses are built—using site-specific manuals, configurations, drawings, and software (as available)—to meet your specific needs, and to develop your team's expertise.

Our Site-Specific courses offer far more than guidance and instruction on new equipment. In fact, we provide a variety of courses for installed base equipment and technology upgrades.

Course Content	Key Features
<p>Our nearly 200 Site-Specific courses cover a spectrum of power plant equipment:</p> <ul style="list-style-type: none"> <li>• Total Plant Solutions</li> <li>• Digital Solutions (Controls and Software)</li> <li>• Aeroderivative Gas Turbines</li> <li>• Heavy Duty Gas Turbines</li> <li>• Steam Turbines</li> <li>• Boilers</li> <li>• Heat Recovery Steam Generators</li> <li>• Generators</li> </ul>	<ul style="list-style-type: none"> <li>• Working with your dedicated GE training project manager, you set the course start date that fits your schedule (course duration is established by GE).</li> <li>• An assigned GE instructor builds course content based on your site configuration, student experience level, and more.</li> <li>• Instructor-led courses are presented in your specified language.</li> <li>• Courses are held at your site (no travel costs incurred by you) or at one of our Power Services learning centers.</li> <li>• Courses are exclusively for your employees (GE sets the maximum number of students).</li> <li>• A certificate of attendance is provided at the end of each course.</li> </ul>



GE's expert instructors deliver your Site-Specific courses based on a date that works for you, and in the language you specify. You decide whether the courses will be held at your site (some restrictions apply) or at one of our Power Services global learning centers.

For new hires, proven professionals, and anyone in between, our comprehensive course offerings provide you with the training solution you need.

### Site-Specific training benefits

- **Specific to Your Site.** This training addresses your specific equipment with courses that are built to meet your needs, including employee skillset, technology types, plant configuration, and instructor/training materials delivered in the language of your choice.
- **Expert Instruction.** Our team of 80-plus certified OEM expert instructors delivers training using the latest highly effective tools and techniques, starting on a date that works for you.
- **Flexible Training Location ...Your Place or Ours**
  - **Lower Costs.** By holding the training at your site, you eliminate travel costs and decrease the time your employees are away from the site. Any necessary training material and equipment is sent to your site.
  - **Focused Learning Environment.** Consider removing your employees from the daily interruptions they may experience with on-site training by having them train in the controlled learning environment of a Power Services global learning center.

- **Available Advanced, and Hands-On Learning.** Because a deep understanding that translates directly to the real world is our ultimate goal, many courses go beyond standard equipment overviews to include site-specific manuals, configurations, drawings, and software. Courses also may employ a variety of hands-on learning opportunities that include lab exercises, specialized equipment, our innovative remote simulators, and/or instructor-led walkdowns.
- **Knowledge Building, and Employee Satisfaction.** Build your employees' knowledge, expertise and life-long skills while enhancing satisfaction and loyalty.

## Meeting your continuous learning needs

A continuous path of learning helps plant personnel gain the knowledge and skills needed to run an efficient, successful plant. In addition to Site-Specific learning, we can suggest the right mix of additional training options to align with your plant configuration, equipment technology, employee audience, and time constraints.

- **Open Enrollment Courses.** With technology-specific content, our Open Enrollment training offers a comprehensive selection of more than 75 English language courses for small staff or new team member training, or to expand the skills of select employees. Your employees train at one of our Power Services learning centers with students from around the world. Courses offer a mix of classroom learning techniques, and may contain walkdowns and/or hands-on training.
- **Online Courses.** A cost-effective solution for a broad range of employees, our 25-plus Online English language courses let you train your personnel anytime, anywhere, and at their own pace. Each course ranges in duration from one to several hours, and can be started and stopped at the student's discretion.
- **Multi-Year Training Agreements.** Our long-term flexible training agreement is our highest value offering, which allows you to simplify your budgeting and planning efforts. This agreement entitles you to a fixed number of annual training days for GE's Site-Specific and/or Open Enrollment courses, unlimited use of all our available Online courses, plus exclusive access to our Remote Turbine Operations Simulator. We work with you throughout your plant's lifecycle to help you select the training solutions that best meet your evolving needs.

Contact your Power Services representative from GE for more information.

Visit [www.geenergytechnicaltraining.com](http://www.geenergytechnicaltraining.com) for additional details.